

Arbor Village Rehab & Nursing Center  
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## **Arbor Village Rehab & Nursing Center Received National Recognition for Commitment to Quality**

*Local Bronze Award Recipient Honored at the  
Florida Health Care Association's 2010 Annual Conference & Trade Show*

**Wildwood, FL**—Arbor Village Rehab & Nursing Center was recently recognized for their extraordinary commitment to quality care for frail elders as part of the American Health Care Association and the National Center for Assisted Living (AHCA/NCAL) National Quality Awards program. The AHCA/NCAL Quality Awards Program honored nearly 500 long term facilities nationwide in 2010, 72 of which were in Florida. Florida's Quality Award recipients were honored for their achievement during the Florida Health Care Association's (FHCA) 2010 Annual Conference & Trade show on Thursday, July 8 at the Orlando World Trade Center Marriott.

The AHCA/NCAL Quality Awards program consists of an entry level, Bronze Award, a more rigorous Silver Award, and a final Gold Award. Quality awards are independently judged by a board of Overseers, and the program includes 11 success based factors that serve as valuable framework and tools for facilities that are initiating a systems-based perspective to achieve sustainable levels of performance excellence. Recipient facilities have made quality outcomes and customer satisfaction top priorities.

Deborah Brazill, Administrator of Arbor Village Rehab and Nursing accepted the Bronze award with pride. "Quality is an ongoing process, and awards such as this highlight successful outcomes achieved by long term care facilities that strive for continuous improvement. We are pleased with our progress, and have already begun working toward our goal of earning the Silver Award next year," said Brazill.

In a press release, Emmett Reed, FHCA Executive Director stressed that Florida represented 16 percent of the award winners nationwide. "Florida long term care providers understand that quality is the cornerstone of their profession, and we are pleased that the American Health Care Association is recognizing these facilities and the staff for the incredible work they do each day to ensure our state's frail elders receive the highest quality care they expect and deserve," said Emmett.

FHCA promotes the AHCA/NCAL Quality Awards process in Florida through the efforts of its Quality Foundation, which promotes mentorship and collaboration among long term care providers and stakeholders through a shared commitment to communicate best practices, share resources, promote educational activities and advocate for continuous quality improvement.

In October, Arbor Village Rehab & Nursing, along with Florida's other Quality Awards recipients will be honored during AHCA/NCAL's 61st Annual Convention and Exposition in Long Beach, CA.